

U . A . S . C

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Website Login Troubleshooting

Where do I log in?


The log in box is at the top right corner of every page on our website



What if I can't remember the email address I used to sign up?

Try logging in a couple of times. If the email address you are using is incorrect the error message you see will say so specifically (see below). If you still cant figure it out, please contact website@uasc.co.nz

What if I can't remember my password?

If you are using the top login box, click on the little  icon to the right of the login box. Then click on "Forgot Password?". Enter your email address in the space provided. An email will now be sent to that address with a new random password for you. You can change this password when you log in.

Are my login details for the forum the same as for the main website?

No. The forum and main website use different log in systems.

ERROR MESSAGES

Error: Your email address could not be found in our database

You must have used a different email address when you originally signed up on our website. If you cannot figure out which email address you used, please contact website@uasc.co.nz

Error: Incorrect Password, please try again

Try entering the password again, being very careful about what you type. If you cannot figure out your password after several attempts, click on the "Forgot Password?" link

Error: You can not be logged in at this time. Please contact our website administrator

For some reason your email address exists more than once in our database. It could be that you signed up more than once (You only ever need to hit a submit button on a website once – DON'T DOUBLE CLICK!!) or perhaps you signed up for someone else and used your own email address. This causes a conflict in our bookings system therefore you cannot log in until the problem has been resolved. Please contact website@uasc.co.nz